

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| AMENDMENT | Title: ON-SITE E-COMMERCE PARTS ORDERING FROM PRODUCTS BEING SERVICED | |
| | First Named Inventor: | Alan Goldsmith, et al. |
| | Application No.: | 09/943,613 |
| | Filing Date: | August 30, 2001 |
| | Confirmation No. | 9270 |
| | Examiner: | Beach, Thomas A. |
| Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 | Art Unit: | 3671 |
| | Last Office Action: | October 2, 2007 |

Dear Sir:

Responsive to the Office Action mailed October 2, 2007, please amend the above-identified application as follows.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 9 of this paper.

CERTIFICATE OF TRANSMISSION

I hereby certify that this correspondence (and any item referred to herein as being attached or enclosed) is (are) being transmitted to the USPTO by electronic transmission via the EFS Web on the date indicated below.

Date February 4, 2008

Name: Kathleen A. Nimrichter